

Daytime 3000 plan (18 months).

	Inc VAT	Exc VAT
Monthly line rental	£17.62	£15
Inclusive minutes (each month) Local and national calls and calls to other T-Mobile UK customers during the weekday daytime	3000	3000
Rollover	No	No
Call charges (per minute) for voice, fax and data calls		
Daytime		
Local and national calls	5p	4.3p
Calls to other T-Mobile UK customers	5p	4.3p
Calls to other UK mobile operators' customers	20p	17p
Voicemail message retrieval	Free	Free
Evenings and Weekends		
Local and national calls	20p	17p
Calls to other T-Mobile UK customers	20p	17p
Calls to other UK mobile operators' customers	30p	25.5p
Voicemail message retrieval	Free	Free
Text message charges (per message)		
To other T-Mobile UK customers ^{1,2}	10p	8.5p
To other UK mobile operators' customers ^{1,2}	10p	8.5p
To non-UK mobile operators' customers ^{1,2}	20p	17p

There is an extra monthly charge of £3 with any payment method other than direct debit or BACS. This information applies to all above pay monthly plans. Prices correct as at 1st October 2004.

1 Applies to messages sent from your mobile phone or via the T-Mobile website; www.t-mobile.co.uk

2 You will be charged for messages sent to non GSM networks.

Points to note.

- Your **inclusive minutes allowance** (shown on your bill as 'inclusive minutes' or 'allowance') is the number of inclusive minutes included in your monthly plan. Your allowance includes voice, fax and data calls (but excludes calls to the T-Mobile WAP service and calls made whilst abroad).
- **Fair Use Policy:** To ensure the provision of a quality service to all our customers and to ensure that the behaviour of some does not disadvantage the majority of our customers, we may request customers who make excessive use of inclusive calls to reduce their usage of these calls. If usage continues to be excessive, T-Mobile may move these users to another plan from a selected range, and they may lose the right to move back to that original plan. T-Mobile currently considers 'excessive' use to be more than 3000 minutes of inclusive calls per month. We reserve the right to vary this policy, but we will notify you if we do.
- **If your inclusive minute allowance runs out during a call,** we will charge you for the remainder of that call.
- The allowance you have used is worked out when we print your bill. You can **get an estimate of the amount you have used** by calling the T-Mobile account enquiry service (dial 150). The estimate includes the inclusive minutes you have used up to the time of your enquiry in the current billing period. If there is a difference between the enquiry service estimates and the amounts shown on the bill, the latter takes precedence.
- When you join a T-Mobile pay monthly plan, **you should be sent your first bill within 2 weeks of becoming a customer.** Your first month's charge and inclusive minutes allowance will be proportionate to the number of days from your date of joining to the date of the bill. All monthly charges and inclusive minute allowances will be proportionate to part months used, except where this would conflict with any other clause of the agreement.
- **Per second charging** applies to all types of chargeable calls (unless otherwise stated). Charging starts when a call is answered by a person or an answering device. The call is billed at the rate applicable at the start of the call. However, if the call exceeds two hours in length and crosses into a different part of the day (for example, from 'daytime' to 'evening'), the remainder of the call will be charged at the new rate.
- **A call ends when:**
 - a) you end the call on your device; or
 - b) 16 seconds after your calling device loses signal for any reason (note: we continue to maintain the call in case your device re-establishes a signal with our network within this period); or
 - c) you do not end the call on your device, up to 30 seconds after the last third party you were connected to has ended their call.
- On the bill, the **charge for each call** is rounded to the nearest tenth of a penny. The total of each of the sub-categories of 'call charges' and 'other usage charges' will be rounded to the nearest penny on the bill, then added together before VAT is added to this final figure. All chargeable calls will be subject to a minimum charge per call of 2p unless otherwise stated.
- **Free voicemail retrieval** applies to the retrieval of messages when using the T-Mobile service in the UK.
- Diverted calls are charged at the local or national call rate or, if appropriate, the relevant mobile or special number rate. Diverted calls are not included in any inclusive time you may have.
- Additional charges may apply whilst using your T-Mobile phone abroad.
- Additional charges (e.g. international call charges, premium rates etc) can be found on www.t-mobile.co.uk/whatitcosts or our 'Non standard charges' leaflet.
- T-Mobile reserves the **right to vary or withdraw** any individual or additional service with 30 days notice.
- A text message consists of up to 160 characters. If you send a longer message, you will be charged for two or more text messages as appropriate.



LOW CHLORINE PAPER



SUSTAINABLE FORESTS

MC/14985/0904

700001041

Information correct as at 1st October 2004.

	Midnight - 7am	7am - 6pm	6pm - Midnight
Monday			
Tuesday			
Wednesday			
Thursday			
Friday	Evening	Daytime	Evening
Saturday			
Sunday	Weekends		

Daytime, Evening and Weekend times for this pay monthly plan. Weekend/Evening rates apply all day on official public holidays in England and Wales.